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| 3       | B0700   | B-7  | 1. Assess using the resident’s preferred language or method of communication.  
2. Interact with the resident. Be sure he or she can hear you or have access to his or her preferred method for communication. If the resident seems unable to communicate, offer alternatives such as writing, pointing, sign language, or using cue cards.  
3. Observe his or her interactions with others in different settings and circumstances.  
4. Consult with the primary nurse assistants (over all shifts), if available, and the resident’s family, and speech-language pathologist. |
| 3       | B0700   | B-7  | **Coding Tips and Special Populations**  
- This item cannot be coded as Rarely/Never Understood if the resident completed any of the resident interviews, as the interviews are conducted during the look-back period for this item and should be factored in when determining the residents’ ability to make self understood during the entire 7-day look-back period.  
- While B0700 and the resident interview items are not directly dependent upon one another, inconsistencies in coding among these items should be evaluated. |
| 3       | B0800   | B-8  | **Steps for Assessment**  
1. Assess in the resident’s preferred language or preferred method of communication. |
| 3       | B0700 – B1200 | B-7 – B-12 | Page length changed due to revised content on B-7. |